



We are looking forward to welcoming you to Hockley Valley Resort. In advance of your upcoming event, we wanted to let you know about a few of the changes we have made in the interest of keeping you healthy and safe! With all of these changes, rest assured we will do our very best to ensure that your event is a success! Here are a few of the things you can expect during your stay:

- Our Team is committed to keeping the Resort clean and disinfected. We are sanitizing all public areas frequently and have a hand sanitization centre in the lobby for your use.
- An order from the Wellington, Dufferin Guelph Medical Officer of Health has made wearing masks or face coverings inside the building mandatory. This means that you and your guests will need to wear masks in any public areas (this does not apply in guestrooms)<https://www.wdgpUBLICHEALTH.ca/alerts/dr-nicola-mercier-has-issued-order-under-section-22-health-protection-and-promotion-act>
- When entering or exiting the Restaurant and moving to and from your table, masks must be worn. Masks may be removed while guests are eating or drinking.
- All Guests must remain seated at all times while in an area where food or drink is permitted. Guests may stand to enter or exit the area, or to use the restrooms
- We will have individually wrapped sanitized wipes along with a sanitizer station available in all meeting rooms. In the interest of health and safety, we have removed all notepads, pens and bowls of candy
- Refreshment breaks will be served inside your meeting room.
- Dinner will be served a la carte in Restaurant 85 (unless otherwise indicated on your Banquet Event Orders) In the interest of maintaining physical distancing, we ask that you strictly adhere to the timing as outlined on your Banquet Event Order.
- Please be advised that no service staff will enter your guestroom during your stay. Your room will not be refreshed, however, fresh towels and bed linens will be made available by contacting the front desk directly.
- We ask that you don't enter the Elevator with anyone else other than your family or person you are sharing your guestroom with
- We will continue to clean your function space however we will not be moving or touching any materials that have been left out. In addition, if you were to ship materials in advance, we are no longer able to set these out for you.
- For the purpose of contact tracing, all delegates will be required to provide their name and phone number and will be screened prior to entering the meeting and screened again upon entrance to the Restaurant.

In the interest of health and safety and maintaining physical distancing, we ask that you strictly adhere to the timing as outlined on your Banquet Event Orders.

We do ask that you please respect the 2 metre distancing rule at all times for your safety and that of our staff and other guests.

We do require you to wear masks at all times while inside the Resort (with the exception of while you are in your guestroom), this is the directive we have received from the Wellington, Dufferin, Guelph Medical Officer of Health and we ask that you do bring your own masks with you. We will have the sanitizer stations throughout the Resort and will have the individually wrapped wipes in the meeting space but you would be responsible for any other personal protective equipment

We appreciate your business. If there is anything we can do to make your stay more comfortable, please do let us know. We are looking forward to welcoming you and your Team here for a very successful event!